



Job Description

Title: Network Technician
Pay Range: TBD
Human Resource Contact: Dearest Chandler
FLSA Status: Exempt
Report to: Engineering Manager
Travel Required: 100% travel
Position Type: Full Time, Employee
Job Level: Experience, Non-Manager
Relocation assistance: None
Homebase Eligible: No
Shift: Day/First Shift
Business Unit: Operations Manager

Job Summary: Reporting directly to Operations Manager.

Duties and Responsibilities

- The successful candidate will perform advanced hardware and functional testing of telecommunications products on customer sites and support successful job completion with high quality while meeting or exceeding customer expectations. In addition, he/she will performs advanced hardware testing and functional testing on product elements of one product type (e.g. PBX, Optical, Wireless); troubleshoots equipment and test failures to ensure proper operation of the system, following defined escalation procedures. He/She will act as a Site Project Leader and deliver excellent customer service to clients.

Knowledge, Skills, and Abilities

- Ability to travel 100%.
- Work days or nights depending on Customer requirements.
- Must have strong communication skills.
- Must have an understanding of customer networks.
- Applicants selected will be subject to a government security investigation and must meet eligibility requirements for access to classified information. US citizenship is required.

Credentials and Experience

- Must have a bachelor's degree in a related field.
- Must have 4+ years experience in an IT environment

Special Requirements: Willing to work overtime, holidays, and weekends as requested by Operations Manager.

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